

# **Exhibit “12”**

**Autosource**



## **Autosource Diminished Value Workflow Quick Reference Guide**

American Family

### **Introduction**

The normal diminish value process would also include a repair estimate and photos in addition to running the diminished value report.

This diminished value report provides the diminished value of the loss vehicle

All diminished value corrections need to be phoned in to Autosource at 800-351-3133 (select the option to enter a new valuation, or to update, discuss or request a copy of an existing valuation).

### **Audatex Training & Support**

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